Extended Health Care Coverage Enhancements

Effective February 1, 2012

The Co-operators is pleased to introduce the following changes to your Extended Health Care coverage effective February 1, 2012.

- 1. Paramedical Practitioners
 - Coverage for psychologists has been expanded to include services provided by **social workers**, to an annual maximum combined with psychologists.
 - Coverage for **audiologists** has been added.
- 2. Therapeutic equipment
 - Coverage for insulin infusion pumps and related supplies has been added.
 - The standard **therapeutic equipment co-insurance** amount of 50% has been increased to match the "All other EHC co-insurance amount" selected for your plan.
- 3. Coverage for **prosthetic socks** (to a maximum of 5 pair per year) has been added to the Prosthetic Coverage.
- 4. Coverage for **eyeglasses or contacts that do not require a prescription following eye surgery** is included under the Vision Care benefit.
- 5. The Extended Health Care annual maximum has been removed.
- 6. Medical Equipment Benefit
 - Coverage for **compression/graduated medical hose** (to a maximum of 2 pair per year) has been added.
 - Coverage for **burn garments** has been added.
 - Coverage for **food supplements** required for tube feeding has been added.

If you have any questions about the enhancements, please call The Co-operators Group Client Service Centre at 1-800-667-8164.

Did you know?

• Did you know you can scan and email Extended Health and Dental claims to The Co-operators by email?

Simply scan your completed claim form and accompanying receipts and email them to: <u>health-dental_claims_submissions@cooperators.ca</u>. Be sure to clearly indicate your group and certificate numbers in the email subject line.